



Parkview Community Federal Credit Union Members:

The past 14 months have truly been unexpectedly extraordinary and have affected us ALL in some way, shape or form! Hopefully, you and your families are safe and are doing as well as anyone can expect under the circumstances. Who would have ever thought that we would still be using the words ‘pandemic’ and ‘social distancing’? Or that we would be still wearing face coverings/masks and washing our hands while singing ‘Happy Birthday’ twice? And although we all hope that it will be over soon, unfortunately, it appears that this crisis will be with us for the foreseeable future.

We have had to overcome some serious challenges in order to continue to provide you with the banking experience that you have come to expect from us through the years. One of those challenges has been reopening our lobbies and keeping them open. If you remember, we did reopen the lobbies of both of our offices in June 2020 but then were forced to close them a month later because of the increasing COVID cases. And they have remained closed ever since even after several attempts to reopen them again. The problem? It’s the same one that every other business is facing – staffing shortages. We really miss seeing all your smiling faces, however, we’re too short-staffed to re-open our lobbies – at least for right now! We are rigorously working on this issue and are hopeful that it will be rectified as soon as possible.

Although our lobbies will remain closed until we are fully staffed, we are still ‘open’ to conduct your banking. Remember, you can still make an appointment to perform loan closings and account openings during our regular business (Monday thru Friday 9:00am – 4:30pm). You can also apply for a loan or open a new account online (www.pc-fcu.org) or via phone (412-678-9564 press 5 for loans; press 9 for accounts). Our Drive-Thru at both offices remain open during our regular business hours to perform banking transaction such as withdrawals, deposits, cashing checks, monetary instrument purchases, etc. PC Banking, Mobile Banking and Parkline can support most non-currency transactions like account inquiries, transaction histories, account transfers, check deposits, etc. All other non-currency transactions such as account questions, account changes or all other requests can be processed via phone (412-678-9564 press 9).

Here at Parkview Community Federal Credit Union our mission is to provide you with the highest quality products and services delivered in a friendly, convenient and personalized atmosphere by people who care. Living up to our mission has certainly been difficult since the onset of the pandemic. We thank you for continuing to trust us and allow us to serve you through these unprecedented times. We remain grateful for your ongoing loyalty and support. We look forward to continuing to meet all of banking and lending needs today and well into the future.

Stay Safe & Strong,

Gina M. Tatkus

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